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How to Find the Tool that Fits Your Team

The right pastoral care system can keep people from falling through the cracks.



Care Pipeline

There are people and platforms within your ministry that help to notify you of pastoral care needs. These channels provide you and your team valuable care information when it matters most. This worksheet will help you take the first step in identifying those key people and platforms vital to the health of your pastoral care ministry.

People

List the people who are relationally-connected to the needs within your congregation. Mark their role next to their name (Example: Pastor, Staff, Deacon, Volunteer, etc).

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Platforms

List the platforms and systems that help bring awareness and notify you of pastoral care needs. (Example: Facebook, care request system, website, connection card, etc)

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Pastoral Care Tracking & Organization



Every ministry has a tool (or multiple tools) they use to care for their people—even if it is just the team's collective memory. Those systems and processes come together in what we call "The Hub".

The Hub is the constellation of all care information in one place. Finding the right tools to track and organize pastoral care is crucial to the depth and longevity of your pastoral care ministry. This worksheet will assess your current "Hub" and help your team identify the right tools to fit your ministry in this season.

	you using to log, track astoral care now?	What are the benefits and shortcomings of the current system?
Spreadsh	eet	
Good Ole	Memory	
Journal / H	Handwritten Notes	
Church M	anagement Software	
3x5 Cards	5	
Post-it No	otes	
Manila Fo	lder	
Dry-Erase	e Board	
Calendar	/ Day-Timer	
Notebird	Pastoral Care Software	
Other		

How effective is your current pastoral care tracking and organization process?





















Finding the Tool that Fits Your Team

Finding the right Pastoral Care Information Hub is not easy. The process includes a balance between cost, convenience and capability of the technology you choose to help walk out your vision of care. It's also important to consider the level of technology your team feels comfortable using. This worksheet helps identify your team's tech savviness and provides a model for designing the Hub that's right for your ministry.

Team

Place a circle along the line that accurately indicates your team's tech savviness.

